

**MADISON COUNTY ROAD DEPARTMENT  
CLOSED CALL ANALYSIS  
DECEMBER 2020**

# Madison County Road Department

Reporting Dates 12/01/20 through 12/23/20

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
32358 A	12/01/20 07:00:00	12/03/20 14:32:00	12/02/20 2	Limb Pickup Closed <b>Limbs pick up</b>	Brown, Shirley Mansfield, Kathy	Cherry Hill Dr Cherry Hill Dr	District 3	Medium Priority
32359 A	12/01/20 07:58:00	12/17/20 09:31:00	12/02/20 16	Pot Holes Closed <b>Bad pot holes on this road, going towards Heindl Rd</b>	Brown, Shirley Jones, Linda	Old Yazoo City Rd Old Yazoo City Rd	District 4	Medium Priority
32360 A	12/01/20 10:21:00	12/03/20 14:31:00	12/02/20 2	Limb Pickup Closed <b>Needs limb/yard debris pickup</b>	Brown, Shirley Bailey, Teresa	Caroline Blvd Caroline Boulevard	District 4	Medium Priority
32361 A	12/01/20 10:13:00	12/02/20 08:04:00	12/02/20 1	Limb Pickup Closed <b>Limbs pick up</b>	Brown, Shirley Craft, Josh	Clearview Drive East Clearview Dr East	District 2	Medium Priority
32362 A	12/01/20 11:23:00	12/08/20 08:04:00	12/02/20 7	Limb Pickup Closed <b>Limbs pick up</b>	Brown, Shirley Ziglar, Eddie	Lorman Ln Lorman Ln	District 3	Medium Priority
32363 A	12/01/20 15:40:00	12/03/20 14:30:00	12/02/20 2	Limb Pickup Closed <b>Needs limb pickup</b>	Brown, Shirley Butler, Ray	Sunset Cir Sunset Circle	District 1	Medium Priority
32364 A	12/02/20 08:17:00	12/14/20 07:33:00	12/03/20 12	Trash Related Closed <b>Needs 15 bags of household debris picked up. He said Waste Management won't pick it up.</b>	Brown, Shirley Edgar, Lonnie	Memorial Cir Memorial Circle Flora 39071	District 4	Medium Priority
32367 A	12/03/20 09:07:00	12/09/20 06:55:00	12/04/20 6	Trash Related Closed <b>Calling for nieghbors that have mattress,box spring, furniture and debris to be picked up</b>	Brown, Shirley Holder, Becky	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
32368 A	12/03/20 09:44:00	12/09/20 06:53:00	12/04/20 6	Trash Related Closed <b>Need trash picked up</b>	Brown, Shirley Mack, Eric	Hwy 16 W 1354 Hwy 16 W	District 5	Medium Priority
32369 A	12/03/20 09:47:00	12/08/20 07:26:00	12/04/20 5	Limb Pickup Closed <b>Need limbs picked up</b>	Brown, Shirley Sanders, Bernard	Cobville Dr 249 Cobville Dr E	District 5	Medium Priority

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32371 A	12/03/20 10:01:00	12/09/20 06:52:00	12/04/20	Trash Related Closed	Brown, Shirley Lee, Mae	Rankin Rd 689 Rankin Rd	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	144	6	<b>Requesting to have household items and debris picked up</b>				
32373 A	12/03/20 12:46:00	12/08/20 08:04:00	12/04/20	Limb Pickup Closed	Brown, Shirley Towery, Walt	Lakeview Ct 130 Lakeview Ct	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	120	5	<b>Requesting to have limbs picked up</b>				
32374 A	12/04/20 09:32:00	12/08/20 07:20:00	12/05/20	Trash Related Closed	Brown, Shirley Masely, Ann	Old Jackson Rd 703 Old Jackson Rd	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Requesting to have an old sofa picked up</b>				
32375 A	12/04/20 09:53:00	12/08/20 07:27:00	12/05/20	Limb Pickup Closed	Brown, Shirley Guastella, Ross	Bell Pointe 233 Bell Pointe	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Requesting to have limbs picked up</b>				
32376 A	12/04/20 14:37:00	12/08/20 07:26:00	12/05/20	Limb Pickup Closed	Brown, Shirley Thompson, Linda	Keith Dr 106 Keith Dr	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Requesting to have limbs picked up</b>				
32377 A	12/07/20 07:56:00	12/10/20 07:03:00	12/08/20	Limb Pickup Closed	Brown, Shirley Abraham, Charles	Hunters Row 154 Huntess Row	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs to be picked up corner of 156 Planters Row in the Red Oak Plantation S/D</b>				
32378 A	12/07/20 08:17:00	12/11/20 07:02:00	12/08/20	Trash Related Closed	Brown, Shirley Brown, Sandra	Davis Ave 130 Davis Ave	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Requesting to have refrigerator picked up</b>				
32379 A	12/07/20 10:11:00	12/09/20 07:04:00	12/08/20	Road Condition Closed	Brown, Shirley Cole, Nathaniel	Loring Rd Loring Rd	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	48	2	<b>Turning on to Loring Rd at Hwy 51 there is a wash out near a culvert on the road</b>				
32380 A	12/07/20 10:30:00	12/09/20 06:53:00	12/08/20	Trash Related Closed	Brown, Shirley Jones, Matt	Covey Run 140 Covey Run	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	48	2	<b>Request to have 20 bags of leaves to be picked up</b>				
32381 A	12/07/20 10:31:00	12/14/20 15:42:00	12/08/20	Pot Holes Closed	Brown, Shirley Shaw, Gayle	West Side Ln 1120 West Side Ln	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Request to have pot holes and washout filled</b>				